



## **Success Profile – Field Service Technician**

### Core Requirements

Exemplify the Cultural Commitments of Point Eight Power.  
Help Point Eight Power WIN!

### Responsibilities

The overall objective of this position is to ensure client satisfaction by installing, maintaining, or servicing their electrical systems.

The key responsibilities of this position include:

- Troubleshooting electrical equipment with minimal supervision
- Working at remote customers' locations
- Ensuring that customers' electrical equipment is working properly and safely

### Requirements and Qualification

Interpersonal Skills: Good communicator, personable, able to foster client relationship

Intrapersonal Skills: Self-motivated, strong analytical skills, able to perform in a stressful environment.

Technical Experience: Proficient in reading electrical schematics, basic computer skills

Experience: 5 years electrical experience in the electrical field, experience in troubleshooting electrical controls in both ladder and PLC systems, some experience with electronic governors and automatic voltage regulators, and general knowledge of generators.

Education: High School diploma or G.E.D.

Other: Willingness to be on-call, possess a good driving record, and able to travel as needed