



**Field Service Technician**  
Point Eight Power

Core Requirements

The Field Service Technician is responsible for providing quality and reliable service and nurturing the client relationship through modeling of the organizational values.

Responsibilities

The **key responsibilities** of this position include:

- Understanding and professionally representing the PEP brand, mission, vision, and values.
- Seeking excellence through continually updating product knowledge and technical and safety standards.
- Effectively and confidently commissioning new products by verifying the design and modifying the product to meet client's needs.
- Effectively upgrading, modifying, and repairing existing equipment in order to restore function and reliability.
- Successfully instructing client on the safe operation and maintenance of the product.

Requirements and Qualifications

Candidates for Field Service Technician should excel at the following **attributes**:

- Problem Solving
- Continuous Learning
- Self Management
- Personal Accountability
- Resiliency
- Self Starting
- Results Orientation

Candidates for Field Service Technician should possess the following **experience/education**:

- High School Diploma required
- Technical College degree and EGSA certification preferred
- 3-5 years experience in the following areas preferred: governors, generators, regulators, and/or switchgear
- Service experience in electrical or electronics preferred
- Engineering and PLC experience preferred
- At least 5 years in power generation, utilities, oil and gas, and/or marine industries required.